**Functional Requirements (FR)**

**General Users**

**User Account Management**

1. Users must be able to access their account with specific credentials.
2. Users must be able to register a new account with an unregistered email.
3. Users must be able to reset their account password.
4. Users must be able to set up security questions and answers for account recovery.
5. User Authorization:
   * The system must restrict access to certain views based on user roles.
   * Authorization must be implemented using Gates or Policies to control access.
6. Address Management:

* Users must be able to add, update, delete, and select a shipping address.
* Users must be able to set a default address for faster checkout.

**Product Browsing & Cart Management**

1. Users must be able to browse available sports equipment in the system.
2. Users must be able to add equipment to their cart.
3. Users must be able to remove equipment from their cart.
4. Users must be able to update their cart.

**Order & Checkout**

1. Users must be able to checkout items from their cart.
2. Users must be able to checkout an equipment directly from the browsing page without adding it to the cart.

**Administrators**

**Equipment Management**

1. Admins must be able to view all existing sport equipment.
2. Admins must be able to add new sports equipment to the system.
3. Admins must be able to update existing equipment’s details.
4. Admins must be able to remove equipment from the system.

**Order Management**

1. Admins must be able to view all user orders with details.
2. Admins must be able to update the order status (Pending, Processing, Shipped, Delivered, Cancelled).
3. Admins must be able to process order cancellations.

**User Account Management**

1. Admins must be able to view all registered user’s accounts.
2. Admins must be able to update user’s account information.
3. Admins must be able to reset user passwords upon request.

Extra: Feedback mechanism, Compared equipment, Chatbot, recommendation mechanism